

Date 9/1

Ref 14.1

To: Allison Rizan, District Discontinuance Coordinator

RECEIVED

The Jonesville, Texas Post Office 75659 should not be closed for the following reasons.

1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office which makes revenue?
2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day.
3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been 5 burglaries in our 75659 Zip Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. Senior citizens and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety, and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving costs money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employee would be away from job tasks longer if driving to another post office would be required.
4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T. C. Lindsey Store is not the only business in Jonesville. EXCO, TGGT, Select Services, Caddo Country Mini Farms, Longpoint Corner Store, etc. are postal patrons. There are organizations and non-profits in Jonesville such as Concord Cemetery Association, The Jonesville Foundation, The Ark and Dove Foundation, and The Jonesville Museum (the lessor for the post office building). Jonesville was designated years ago as a Harrison County Historical Site. Dr. S. F. Vaughan Home is a Texas Historic Landmark; Locust Grove is a Texas Historic Landmark; and Concord Cemetery is a Texas Historic Cemetery. All are in Jonesville. Swanson' Landing pre-Civil War railroad extended from Caddo Lake through Jonesville. Our community had a post office in 1847. Why were these things not put on the official USPS financial statement for Jonesville Post Office 75659
5. Lessor offered to lower lease rental fee 50%. Accept the offer, reduce the hours of operation, and let a revenue producing rural post office continue to serve our unique community and keep its historic identity.
6. Extreme inconvenience to change address for mail/receipt of bills and payments.
7. Loss of community identity would be devastating for many reasons.

Name/Signature

P. O. Box Number

Jonesville TX 75659

September 2, 2011

Ref 14.2

Allison Rizan
District Discontinuance Coordinator
951 W. Bethel Road
Coppell TX 75099-9631

Dear Allison,

As a Jonesville, Texas Post Office 75659 customer, I wish to emphasize that our community is devoted to and depends on the Jonesville Post office for safe and secure delivery of our mail to locked post office boxes inside the USPS facility.

Our Jonesville Post Office has been serving our community and the surrounding area since 1847. Jonesville is a very special community which is not restricted just to the small space in and around the post office building, but for miles along FM 134, Bellview Road, Concord Road, Scottsville Road, Coleman Road, Lotta Road, and Jonesville Cut-Off Road. Throughout Jonesville's history, residents have made their way to the United States Post Office in Jonesville for service, and we want our post office to remain in service and to continue providing safe and secure post office box mail delivery.

Would you please tell me why it makes sense to discontinue a post office which is documented to have shown a significant increase in revenue over the past few years? The official USPS financial statement for our post office which was signed by Frank Richards and Victor Benavides verifies the revenue increase.

Would you please explain to me why it is better to inconvenience Jonesville Post Office customers for the sake of only a few Jonesville residents who currently are receiving their mail by means of rural delivery from Waskom? Why did the USPS allow Waskom to start delivering mail to Jonesville customers in the first place? **Has the United States Postal Service asked those few rural delivery residents in Jonesville if they could drive or walk a very short distance to retrieve their mail from our post office?** Seems logical that it would be better for the USPS to inconvenience only a few as compared to the many Jonesville Post Office customers who would be greatly and negatively impacted if forced to drive 2600 miles per year to Waskom Post Office. Has the USPS considered the savings to the Waskom Post Office if rural customers in Jonesville were forced to drive to Jonesville's post office? **Has the United States Postal Service asked those few rural delivery residents why they chose to have rural delivery?** If not all residents are questioned, how can your office make any determination of what is best?

The Financial Statement sent to The Jonesville Post Office for public review contains many errors of documentation about our community. We are greatly dissatisfied by the report prepared and signed by the Area Manager and District Manager. The report

Ref 14.2
P2

ignores our other businesses, our other foundations, our other organizations, and our historic sites. **Would you please explain to me why and how that happened? Would you also explain where the incorrect data originated?**

I am concerned about the initial research which resulted in our Jonesville Post Office being recommended for discontinuance. I understand that the United States Postal Service is in a big financial mess, but small rural post offices which have experienced an increase in revenue, which do not have a postal employee who receives benefits other than wages, which are situated in a community experiencing growth, and which facility has been offered a fifty percent reduction in rent should be continued and should be removed from the list of those recommended for discontinuance. **After considering true facts about our community and the suggestions for reducing hours of operation, eliminating Saturday service, and accepting the offer of lease fee reduction, how could you not determine that our Jonesville Post Office 75659 should be continued?**

If the United States Postal Service realistically wants to eliminate its deficits to improve its financial status, attention should be focused on actual causes rather than to target small rural post offices which are showing increased revenue. **Please explain to me how the USPS can substantiate the discontinuance of our Jonesville Post Office. I would like to know the specific reasons. I would like to see the actual facts and figures that prove our Jonesville Post Office is not a benefit to the USPS.**

Can you please explain why we had such short written notification about our community meeting and why not all Jonesville Post Office customers in the surrounding area were notified of something as important as that meeting?

Can you tell me why ALL Jonesville residents and post office patrons were not mailed an official questionnaire and invited to submit comments and concerns?

I need my post office in Jonesville. I do not want to drive to another post office that imposes additional driving costs and time. I do not want rural delivery of my mail to an unattended mail box. I do not want to risk theft of checks, bills with my identity, bank statements with my personal financial information, property ownership information, legal identification, or any other very important information. I want to get my mail in the Jonesville Post Office as this community has for 164 years. **When is the last post marked date for submitting my concerns, comments, and questions to your office?**

Sincerely,

P. O. Box
Jonesville, Texas 75659

September 5, 2011

Dear Manager of Consumer Affairs,

Ref 14.3

Our Jonesville, Texas Post Office 75659 has shown an increase in revenue for the past few years. We were told that our post office had been proposed for discontinuance because of declines in mail volume that had reduced our postal clerk's workload. If our post office has shown increases in revenue and increases in post office box rentals and if the number of hours of operation are reduced which would reduce workload, why would USPS not want to let Jonesville's Post Office stay open?

It seems highly unlikely that a rural post office like ours would have caused the huge deficit across the country. Even the community meeting officials told us that overall the country has experienced a decline in mail volume. So why target the rural communities? Rural communities like Jonesville do not have the massive computer access capabilities that larger cities do. We have many citizens who don't even know how to turn on a computer and yet, our post office has been increasing its revenues while the rest of the country has been declining. Why stop something good. If ever our country needed something positive it is now. Don't sacrifice Jonesville TX 75659.

Why impose negative impacts on the residents and businesses of this historic community for the sake of larger communities' deficits and USPS retirement system turmoil? Reduce postmaster salaries. Reduce hourly wages of your rural carriers. Just don't make the rest of us sink deeper in debt or suffer hardships for having to drive somewhere else to get our mail. Don't make us risk losing important mail, checks, our identity, our retirement benefits or any other thing that comes through the mail by means of rural delivery to an unattended box. Mail can swiftly be stolen while we are still at work, in our homes, or at a doctor's appointment, etc.. There's not a lock or a mail box that will keep our mail safer than the Post Office we currently use.

We should not have to substantiate the need for our post office in Jonesville. You have put us in a position of having to prove that there are businesses in Jonesville because your researchers did not really try hard enough to determine what our community is or what our residents are like before they proposed discontinuance. We are not all retirees and commuters. Some of us work at home, or in oil/gas fields and we work very hard. Why stress this community that is so unique in character and resolve. It's just not right.

What determines the boundaries of a rural community? It's not decided by other post offices that deliver mail to rural boxes within our area. It is decided by us, our community. Make rural route residents in our Jonesville area, drive to Jonesville Post Office. You would be saving money for many, maintaining an already increasing in revenue post office, and you would be increasing that revenue even further. It's not right to impact many for the sake of a few. It makes no financial sense to discontinue our post office. Waskom Post Office will have increased expenses for rural delivery beyond your imagination. Financially substantiate your proposal and prove it to us.

USPS District Discontinuance Coordinator,

9/5/11 Ref 14.4

Crime is a real threat to residents in Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising the country roads looking for easy money to support their bad habits.. Harrison County Sheriff Department has had many thefts, burglaries, and crimes in general reported for eastern Harrison County. The local paper has a daily crime report, and if you have doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any other important mail put into boxes at the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville.

Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important tasks at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles/day to that would increase costs considerably. We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is.

If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenues like ours? You should be proud of our post office rather than trying to close it. How many post offices in your district have shown an increase in revenue the past three years? If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom?. Look at the costs for rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't the Waskom Post Office have to handle more mail which will cost more time and money to handle such increases in mail volume? How in the world can closing Jonesville's Post Office decrease Waskom Post Office's expenses? The proposal does not make any credible sense.

Our community and our representatives know about the proposed 50 percent reduction in lease rent amount. While USPS might try to argue that the lease contract can't be negotiated, anything that helps reduce the USPS deficit should be renegotiated. Why not try? If the lease period does not expire until 2015, the USPS would have to just keep paying the full lease amount until the lease expires. That would create a large USPS expense when a building would be left unused/unoccupied. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not create an expense, but would sustain a successful small rural post office.

September 5, 2011

Ref 14.5

District Discontinuance Coordinator,

Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes, and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T. C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of the Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all of the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production.

Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gathered to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office service is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this post office showing increases in revenue and increases in the number of post office box holders? Did area and/or district officials make an incorrect assessment of our community and our post office? The answer to this last question has to be without a shadow of doubt, "YES."

We need our Jonesville Post Office. Let us keep it.

September 11, 2011

Ref 14.6

United States Postal Service
District Discontinuance Coordinator
Office of Manager of Consumer Affairs
951 W. Bethel Road
Coppell TX 75099-9631

Dear USPS District Officials,

Today marks the 10th anniversary of one of our country's darkest days in history. Jonesville's post office has endured many other difficult times throughout its 164 years of service to Jonesville residents, tourists, and folks from surrounding communities. Our small rural post office has served this area of Harrison County since 1847. The first postage stamp was released in the United States in that same year. Initially, our community had only a trading post and post office. Today, we still have those two storefront businesses which were begun so long ago in addition to newer businesses, organizations, and entities which are supported by postal service in Jonesville. Our country has suffered financial hardships over the past few years and, yet, Jonesville's small rural post office has survived and has shown a significant increase in revenue production. Residents and businesses in Jonesville are dedicated to keeping Jonesville Post Office 75659 in service. Visitors from other communities are also dedicated to keeping Jonesville Post Office in service. Next year in 2012, T. C. Lindsey and Company and our Jonesville, Texas Post Office 75659 will both celebrate their 165th anniversaries and anniversaries which are noteworthy evidence of longevity and service to our community, surrounding communities, Harrison County, the State of Texas, and the United States of America.

While the United States Postal Service is having financial trouble across the country, Jonesville's rural post office is showing increases in stamp sales, an increase in post office box rentals, and an overall increase in revenue production. Post offices throughout the country have experienced declines in mail volume and declines in revenue production, but Jonesville, Texas has a post office which is showing increases in revenues in spite of reduced mail volume. If ever the United States Postal Service should protect and maintain a post office, it should be our Jonesville Post Office. We have shown strength when other post offices have suffered. We have continued to provide efficient service during stressful times. Discontinuing such service will contribute to the further demise of the United States Postal Service. When our Jonesville Post Office is making a revenue contribution and providing adequate service, why eliminate something positive? If USPS must overcome decreases in workload, let USPS reduce the hours of operation which will likely increase workload at our post office. Residents of Jonesville have suggested decreasing the hours of operation and eliminating Saturday service as viable solutions. Don't stress rural residents when their post office makes positive contributions. Keep Jonesville Post Office 75659 open.

Name _____ PO Number _____ 75659

September 15, 2011
USPS District Discontinuance Coordinator,

Ref 14.7

There is an official United States Postal Service document on display in the Jonesville Post Office 75659 which contains not only the proposal for discontinuance that Frank Richards signed on August 4, 2011 and District Manager Victor Benavides approved and signed, but also information about Jonesville. The information about Jonesville and our community is very inaccurate. The document on display states "Copies of all materials upon which the proposal is based are available for public inspection at the Jonesville Post Office and Waskom Post Office during normal office hours." Frank Richards signature follows that statement.

If the Area Manager truly based the proposal on the content in the official USPS report on display, then his recommendation was inappropriately based on serious documentation errors which have caused stress on this community and post office? Mr. Richards stated there was a steady decline in revenue over the past several years. He then stated that there was a slight increase in revenue. The actual gains in revenue were shown and as was pointed out at our community meeting, revenues in the Jonesville Post Office have increased 59 percent over the past three years. Does the Area Manager know that his signature verifies contradictory content? Should an Area Manager recommend a small rural post office with such significant increases in revenue for discontinuance? Certainly seems that USPS would want to keep the productive post offices open and doing well when across the country other post offices are truly experiencing revenue declines. Has Waskom Post Office experienced an increase in revenue and if so, by how much?

The official report on display for public review states that there is only one business in Jonesville. Where did Frank Richards get that information? Why did he report such an inaccurate number of businesses when there are major businesses and postal patrons? Where did EXCO Resources, TGGT, and Talco Midstream companies start?

The official report states that Jonesville is comprised of 50% retirees and 50% commuters. What about those who work in Jonesville and the youth in our community? Where did Frank Richards get that information? How could any USPS official make such a huge mistake and then use it for bases for recommendations? Your office has received documentation of existing historical areas, sites, landmarks, etc.. Does the District acknowledge the historical worth of Jonesville, Texas? One would think USPS officials could easily obtain historical facts.

How could USPS allow inappropriate recommendations based on untruthful facts? It's not too late to reverse the decision. Reversing the recommendation that was based on faulty information would save the United States Postal Service time, effort, and money and would stop the needless stress on our community which needs and supports its post office. We are stressed enough by the wildfires in our area.

Ref 14.8

September 14, 2011

USPS District Manager of Consumer Affairs

Jonesville and surrounding areas have been plagued by recent wildfires. Some of our residents have had their homes threatened. Other residents have had timber destroyed in the wildfires. Does your office have enough evidence for recommending that our post office continue? What else needs to be sent to you in this cause?

The financial record in the official proposal for discontinuance shows that our post office in Jonesville has shown a 59 percent increase in revenue over the last few years. Does that fact support that our post office shows worthiness of being a positive contributor to USPS in times of nationwide postal service decline?

The report mentions low workload as a cause for discontinuance. If hours of operation are reduced, won't that improve workload matters in the post office in Jonesville?

At the community meeting one of the hosts mentioned decline in mail volume as a contributing factor for the need to close small rural post offices. How does nationwide decline in mail volume substantiated the need to close a revenue productive small rural post office as opposed to a larger post office that shows decline in revenue production?

The lessor offered to reduce the lease amount by fifty percent to help keep Jonesville's Post Office open. When the United States Postal Service is in serious financial troubles, wouldn't acceptance of that offer help in reducing costs and in improving the status of our post office?

Who determines post office box rental rates? If rates were increased, wouldn't that help the USPS in the long run?

There are a few residents who get their mail at their homes from the Waskom rural carrier. Does the United States Postal Service approve of larger post offices entering a smaller community for the purposes of seeking the smaller post office customers? Is that done for the convenience of the particular customer, is that done for the health or driving restrictions of the customer, is it done because the larger post office wants more customers, or is it because the rural carrier wants more customers?

The official USPS document on display shows insufficient and incorrect data about Jonesville. How much information do you need to prove that the document on display is not adequate for any recommendation to have been made about our post office? What else needs to be submitted as proof? How can USPS even consider closing a small rural post office which shows strength, revenue increases, box rental increases, and willingness to have operation hours reduced? Add a lower lease fee into the calculation, and our post office should be continued without further contemplation.



Ref 14.8
p2

October 3, 2011

Ms. Lelia Vaughan, Ed. D.
P.O. Box 129
Jonesville, TX 75659-0219

Dear Dr. Vaughan:

This letter is in response to your recent correspondence, addressed to the Manager of Consumer Affairs, dated September 14, 2011.

Your continued interest in our review process for the Jonesville Post Office is appreciated. Your correspondence is being forwarded to the appropriate office for inclusion in the review packet.

Again, thank you for providing this information. Please do not hesitate to contact my office if I may be of any additional assistance.

Sincerely,

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

Ref: CA106321755

September 16, 2011

Ref 14.9

District Officials,

Please answer my questions. It is obvious why USPS has financial problems. It is not because of Jonesville Post Office 75659. Our community has spent much time trying to prove to you that our post office should be continued rather than discontinued. We have had to correct the information that was used by Frank Richards when he very prematurely submitted his recommendation to the District Manager for approval. The entries in that document on display are not truthful about Jonesville or Jonesville residents and businesses. The report does not acknowledge the significant increase in revenue in the Jonesville Post Office 75659, but rather calls it a slight increase. Fifty-nine percent is not representative of the term "slight."

Why delay the decision you must have already made about our post office? This community is stressed out beyond your imagination due to the wildfires and the economy. We don't need any more stress. It is obvious that the area and district officials already had their minds made up about closing our post office otherwise they would not have submitted such inappropriate information about our very unique and historical community in a report used as rationale for proposing discontinuance. Rather than angry, we are disappointed in the United States Postal Service for allowing this faulty process to continue. How in the world could any USPS official involved in this process have a guilt free conscience?

What is required for the recommendation for discontinuance to be removed? How is that done and can it be done? Who is responsible for making the decision to forward the final decision to the next level in the USPS hierarchy? Is that person a District Official? If so, who is that District Official and how may we contact him/her? If the District Discontinuance Official is the person to make the next proposal, when will that occur? Can she state that inappropriate information was collected and reported by the Area Manager which makes his recommendation unwarranted? Does the District Manager make a decision that he/she passed premature judgment on the Area Manager's recommendation for discontinuance without knowledge that the Area Manager had made a recommendation based on false statements? What will happen about the great injustice cast upon Jonesville Post Office 75659 and the Jonesville Community?

Jonesville Post Office warrants continuation because of increased revenue, increased post office box rentals, solutions for improving work load that require minor adjustments to the hours of operation, great reduction in lease fee costs if USPS accepts the offer, the need for our post office by residents and businesses, foundations, organizations, and small home-based businesses, and Jonesville's unique historical foundation and contribution to the area. Why not make the decision now? Why waste USPS money, time, and effort for responding to objections.

September 17, 2011
District Officials,

Ref 14.10

As a resident of Jonesville, Texas I am very concerned about the proposal to discontinue my post office and zip code. I am very concerned that inappropriate information was utilized by the Area Manager in making his decision to recommend Jonesville Post Office 75659 for discontinuance. How could an official representative of the United States Postal Service fail to conduct proper research prior to making such a serious decision which now requires residents, businesses, foundations, and associations to defend themselves and their community which has had postal service since 1847? Did officials really think that Jonesville residents fit into two categories only... either retired or commuters? Did officials really think there was only one business in Jonesville? Did USPS officials inquire? Where did the Area Manager acquire his misinformation? Why did he not verify facts before subjecting so many residents and businesses to stressful inquiry and statements of concern?

There have been too many confusing statements by USPS officials. Please answer the following questions with answers specific to the questions asked.

How does USPS determine work load in a post office?
What are the variables within the equation used to calculate work load?
What variables show consistency with all other post offices in the United States?
Which variables show consistency in all post offices in the Dallas District?

How does USPS determine efficient customer demand in a post office?
What are the variables utilized in making that determination?
Which variables show consistency with all other post offices in the United States?
Which variables show consistency with all other post offices in the Dallas District?

What percentage of revenue increase is considered insufficient by USPS standards?
What percentage of revenue increase warrants positive consideration by USPS?

What determines adequate mail volume in post offices?
How is that calculated? What variables are used in that calculation?
Is Jonesville's mail volume per mail box consistent with the nationwide average?
Is it higher, lower, or the same as other post offices in the district?....in the U. S.?

There has not been a postmaster in Jonesville since 2008. Why has USPS not tried to fill the vacancy? Was the position vacancy ignored and if so, why was it ignored and who made that decision?

Who within the United States Postal Service can authorize a reduction in hours of operation which would improve workload efficiency? Why has that not been done?

Why was Jonesville Post Office recommended for discontinuance?

September 21, 2011

Ref 14.11

District Discontinuance Official,

What does USPS consider to be sufficient increase in revenue which warrants continuance?

Have you documented errors in the Official Proposal for Discontinuance that is on display in our Jonesville Post Office 75659?

Was there an official USPS public service news announcement made through local news media prior to the August 27, 2011 community meeting in Jonesville?

Have you received adequate justification that our post office should be continued?

What is considered adequate workload?

When will USPS reduce the hours of operation at Jonesville Post Office 75659 in order to achieve work load efficiency?

Why would elimination of our zip code benefit USPS?

Concerned PO BOX

Holder, Jonesville, Texas 75659

September 22, 2011

Ref 14.12

District Discontinuance Official,

What does USPS consider to be sufficient increase in revenue which warrants continuance?

Have you noted that there are errors in the Official Proposal for Discontinuance that is on display in our Jonesville Post Office 75659?

Was there an official USPS public service news announcement made through local news media prior to the August 27, 2011 community meeting in Jonesville?

Have you received adequate justification that our post office should be continued?

What is considered adequate workload?

Who in USPS can reduce the hours of operation at Jonesville Post Office 75659 in order to achieve work load efficiency?

Why would elimination of our zip code benefit USPS?

Concerned PO BOX

Holder, Jonesville, Texas 75659

September 24, 2011

Ref 14.13

District Discontinuance Officials,

How many Jonesville residents will be inconvenienced with an address change should Jonesville Post Office 75659 be discontinued?

What is the USPS standard for workload in small rural post offices? Would Jonesville Post Office workload be improved with reduced hours of operation?

How many Jonesville residents currently receive mail delivery from Waskom Post Office's rural mail carrier?

How many mail delivery stops does the Waskom rural carrier currently make in addition to the stops at Jonesville rural mail boxes?

Have you utilized the 2010 Census Bureau data about Jonesville in your evaluation research?

How many Jonesville residents work in Jonesville?

Does mailing address determine residency?

P O BOX , JONESVILLE, TEXAS 75659

Ref 14.14

Office of District Discontinuance Coordinator,

9/26/11

Does the United States Postal Service provide rural mail delivery to customers who request rural delivery regardless of the reason or the cost to USPS?

How does the USPS define "business?" Does the United States Postal Service define "business" as a location, as an activity, as a legal entity, or as all three?

If a rural post office is discontinued are the impacts on a home-based business considered in the same way as impacts on a large business?

Do rural residents have concerns about burglary, theft, and law enforcement response times identical to those of city residents who have a community based law enforcement agency?

Are producing oil and gas wells evidence of business being conducted in a community?

If Post Office hours of operation are reduced, would workload efficiency improve?

Does USPS determine if a church is situated in a specific community on the basis of location, church officer's address, or the pastor's mailing address?

Jonesville Post Office Discontinuance Financial Summary reported \$32,269 in operational savings if the post office is discontinued, but the report does not include the expenses that will necessarily have to be imposed on the Waskom Post Office. Why not? How could there be savings suggested when costs for the change in service were not included or considered?

P. O. Box

Jonesville, Texas 75659

MARKETING

Ref 14.15



October 24, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your letter dated September 26, 2011, addressed to the Manager of Consumer Affairs. I appreciate receiving your correspondence.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

Your continued interest in our review process for the Jonesville Post Office is appreciated. I am forwarding your correspondence to the appropriate office for inclusion in the review packet.

Sincerely,

A handwritten signature in cursive script that reads "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

Ref: CA106633116

Ref 14.16

District Discontinuance Coordinator

September 28, 2011

Rural communities have unique characteristics which set them apart from larger urban communities. Rural communities often have delays in fire, emergency, and crime response due to distance from emergency and law enforcement agencies. Rural residents often do not have neighbors in as close proximity as city residents with houses next door. Burglaries and thefts are serious concerns for both rural and urban residents, but distance from emergency and law enforcement assistance can create riskier environments in which rural residents live.

Is mail delivered to an unattended rural mailbox on a roadside safe and secure?

Does the United States Postal Service assume authority and responsibility for safe and secure delivery of mail to an unattended roadside mailbox?

When a rural mail carrier departs from a roadside mail box where mail was delivered, is mail less safe than it was in the possession of the mail carrier?

Is a rented post office mail box safer and more secure than an unattended rural roadside mail box?

If a resident receives checks through postal delivery on a regular basis, would that person's mail be safer delivered to a rented post office box or delivered to an unattended mail box on a roadside?

There are costs for delivery of mail by rural carrier to residents in a very spread out community such as Jonesville. What is the projected mileage and financial costs that would be imposed on the Waskom Post Office should Jonesville's Post Office be discontinued and rural delivery be required to 127 different locations?

If Jonesville Post Office has experienced increased revenues and post office box rentals over the last few years, would those increases and adjustments to the hours of operation be worthy for continuance of our rural post office ?

P. O. Box

Jonesville, Texas 75659



Ref 14.17

October 3, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your letter dated September 28, 2011, addressed to the Manager of Consumer Affairs. I appreciate receiving your correspondence.

Postal regulations require customers, at their own expense, to provide and erect rural mailboxes which meet official Postal Service standards if they are eligible for and select to receive curbside delivery. Delivery is provided to boxes at the curb so delivery can be safely and conveniently serviced by the carrier from their vehicle and where customers also have safe and reasonable access. *Post Office Handbook 209, 4-2 Sanctity and Security of the Mail* states – The Postal Service must preserve and protect the security of the mail in its custody from unauthorized opening, inspection, and reading of contents. If customers want more security of their mail after delivery, they may purchase locking boxes that comply with Postal Standards.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

Your continued interest in our review process for the Jonesville Post Office is appreciated. I am forwarding your correspondence to the appropriate office for inclusion in the review packet.

Sincerely,

A handwritten signature in cursive script that reads "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

Ref: CA106426041

9/30/11

Ref 14.18

District Discontinuance Officials,

Jonesville Post Office 75659 has shown increases in revenues and increases in post office box rentals for the past three or four years. If expenses are reduced by reducing the hours of operation which in turn would improve workload efficiency, then why have you not already made the decision to adjust the hours of operation?

High speed internet access is not typical of a Jonesville resident. There are some very computer literate residents, but there are many residents who do not have computers or access to computers. Not all rural residents have the same means of exploring and shopping the web as urban residents. If there is minimal risk of losing mail volume to internet usage in Jonesville, why is internet caused decline in mail volume still being used as a reason for studying our post office for discontinuance? Faulty assumptions can lead to inappropriate decisions.

Is the major reason for the USPS financial decline due to widespread internet access? Is it due to alternative shipping means? Is it due to USPS retirement package debt? Is it due to small rural post office expenses? Should rural post offices with documented revenue increases be closed to improve USPS financial status?

If the main cause of USPS decline is not attributable to small rural post offices, then why is USPS wanting to close small rural post offices?

P.O. Box

Jonesville, Texs 75659



Ref 14.19

October 13, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated September 30, 2011.

Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office.

Sincerely,

A handwritten signature in cursive script that reads 'Debora L. Ebera'.

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

The Jonesville, Texas Post Office 75659 should not be closed for the following reasons.

1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office which makes revenue?
2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day. Eliminate Saturday service.
3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been 5 burglaries in our 75659 Zip Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. Senior citizens and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety, and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving costs money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employees would be taken away from job tasks longer if driving to another post office is required.
4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T. C. Lindsey Store is not the only business in Jonesville. We have provided lists of the other significant businesses and there are home-based businesses, too. There are organizations and non-profits in Jonesville which were not listed by USPS. We have supplied a listing. Our community had a post office in 1847. Our post office has been a viable part of this community for 164 years. Losing our zip code identity will be devastating to our community identity, our recognition on modern mapping programs, and our citizens who will suffer financial burdens for safe delivery of mail elsewhere. How could not know true characteristics of a community which has had postal service since 1847?
5. Lessor offered to lower lease rental fee 50%. Lessor executed paperwork and sent it to your real estate agent for acceptance. Accept it and let our revenue producing rural post office continue to provide service to this unique historic community.
6. Show us how USPS could truthfully save money by discontinuance of our post office. We have not been given sufficient and correct information or answers to questions.

Name/Signature

P. O. Box Number

Jonesville TX 75659



Ref 14.21

October 14, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 5, 2011.

Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office.

Sincerely,

Debora L. Eberfa
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

October 6, 2011

Ref 14.22

Manager of Consumer Affairs,

As a Jonesville, Texas Post Office 75659 customer, I wish to emphasize that our community is devoted to and depends on the Jonesville Post office for safe and secure delivery of our mail to locked post office boxes inside the USPS facility.

Our Jonesville Post Office has been serving our community and the surrounding area since 1847. Jonesville is a very special community which is not restricted just to the small space in and around the post office building, but for miles along FM 134, Bellview Road, Concord Road, Scottsville Road, Coleman Road, Lotta Road, and Jonesville Cut-Off Road. Throughout Jonesville's history, residents have made their way to the United States Post Office in Jonesville for service, and we want our post office to remain in service and to continue providing safe and secure post office box mail delivery.

Why does it makes sense to discontinue a post office which is documented to have shown a significant increase in revenue over the past few years? The official USPS financial statement for our post office which was signed by Frank Richards and Victor Benavides verifies the revenue increase.

Why it is better to inconvenience Jonesville Post Office customers for the sake of only a few Jonesville residents who currently are receiving their mail by means of rural delivery from Waskom? Why did the USPS allow Waskom to start delivering mail to Jonesville customers in the first place? **Has the United States Postal Service asked those few rural delivery residents in Jonesville if they could drive or walk a very short distance to retrieve their mail from our post office?** Seems logical that it would be better for the USPS to inconvenience only a few as compared to the many Jonesville Post Office customers who would be greatly and negatively impacted if forced to drive 2600 miles per year to Waskom Post Office. Has the USPS considered the savings to the Waskom Post Office if rural customers in Jonesville were forced to drive to Jonesville's post office? **Has the United States Postal Service asked those few rural delivery residents why they chose to have rural delivery?** If not all residents are questioned, how can your office make any determination of what is best?

The Financial Statement sent to The Jonesville Post Office for public review contains many errors of documentation about our community. We are greatly dissatisfied by the report prepared and signed by the Area Manager and District Manager. The report ignores our other businesses, our other foundations, our other organizations, and our historic sites. **Please explain to me why and how that happened?**
Please also explain where the incorrect data originated?

I am concerned about the initial research which resulted in our Jonesville Post Office being recommended for discontinuance. I understand that the United States Postal Service is in a big financial mess, but small rural post offices which have experienced

Ref 14.22
P2

an increase in revenue, which do not have a postal employee who receives benefits other than wages, which are situated in a community experiencing growth, and which facility has been offered a fifty percent reduction in rent should be continued and should be removed from the list of those recommended for discontinuance. **After considering true facts about our community and the suggestions for reducing hours of operation , eliminating Saturday service, and accepting the offer of lease fee reduction, how could USPS not determine that our Jonesville Post Office 75659 should be continued?**

If the United States Postal Service realistically wants to eliminate its deficits to improve its financial status, attention should be focused on actual causes rather than to target small rural post offices which are showing increased revenue. **Please explain how the USPS can substantiate the discontinuance of our Jonesville Post Office. I would like to know the specific reasons. I would like to see the actual facts and figures that prove our Jonesville Post Office is not a benefit to the USPS.**

Please explain why not all Jonesville Post Office customers in the surrounding area were notified of something as important as the August 27th meeting?

Why were ALL Jonesville residents and post office patrons not mailed an official questionnaire and invited to submit comments and concerns?

I need my post office in Jonesville. Driving to another post office will impose additional driving costs and time. Rural delivery of my mail to an unattended mail box is not safe. I do not want to risk theft of checks, bills with my identity, bank statements with my personal financial information, property ownership information, legal identification, or any other very important information. I need to get my mail in the Jonesville Post Office.

You asked for comments, questions, and concerns. When will you respond to those?

Sincerely,

P. O. Box
Jonesville, Texas 75659

MARKETING



Ref 14.23

October 13, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 6, 2011.

Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office.

Sincerely,

A handwritten signature in cursive script that reads "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

Ref 14.24

USPS District Manager of Consumer Affairs,

October 8, 2011

Crime is a real threat to residents in Jonesville. Since we first started trying to prove to you the need for our Jonesville Post Office, neighbors have had air conditioners stolen, cars broken into, intruders/burglars outside/inside their homes, drug addicts and dealers cruising the country roads looking for easy money to support their bad habits.. Harrison County Sheriff Department has had many thefts, burglaries, and crimes in general reported for eastern Harrison County. The local paper has a daily crime report, and if you have doubts just read the reports. It simply is not safe to have checks, important documents that reveal identity or social security information, or any other important mail put into boxes at the street. Participants at the community meeting shared those concerns with you. Those concerns are real and theft is a significant concern in Jonesville.

Driving to another post office is not financially efficient for residents. Additional driving time takes more time away from work and important tasks at home. Extra driving distance wears out our vehicles sooner. Some residents drive from 8 to 10 miles to our post office because it is the best way for safe delivery of mail. Adding 10 more miles/day to that would increase costs considerably. We would have to buy more gas, spend more time driving, and suffer as a result. We've suffered enough as it is.

If the postal service is in such deficit, why not target the cause of the deficit rather than target the rural post offices that are showing increased revenues like ours? You should be proud of our post office rather than trying to close it. **How many post offices in your district have shown an increase in revenue the past three years?** If workload is the reason for discontinuing our post office, why don't you reduce the hours of operation? The community meeting officials stated that adjustments had to be made to counteract the deficit and that rural post offices had to be discontinued because of workload. Would it really improve anything to change Jonesville's mail delivery to rural route delivery through Waskom?. Look at the costs for rural delivery. Aren't those carriers paid more than our postal clerk? Aren't those carriers paid some type of per diem per rural mail box? Won't the Waskom Post Office have to handle more mail which will cost more time and money to handle such increases in mail volume? **How in the world can closing Jonesville's Post Office reduce USPS expenditures while increasing Waskom Post Office's expenses?** The proposal does not make any credible sense.

Our community knows about the lessor executing a renegotiated lease for 50 percent reduction in lease rent amount. Continuance of Jonesville Post Office and 50 percent reduction in lease fees would not negatively impact USPS, but would sustain a successful small rural post office.

Please continue Jonesville Post Office 75659 without further delay.

P. O. Box
Jonesville, Texas 75659

MARKETING



Ref 14.25

October 14, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 8, 2011.

Your continued interest in our review process for the Jonesville Post Office is appreciated. Information and data continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office.

Sincerely,

A handwritten signature in dark ink, appearing to read "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

M:DLE:pe

October 10.2011

Ref 14.26

USPS District Officials,

Our Jonesville area is suffering extreme drought and wildfires that have been threatening lives, homes, and properties. The Jonesville Post Office area and many other residents of Jonesville suffered a Category 3 tornado in January 2010 which took the roof off of T. C. Lindsey & Company General Store, destroyed the Jonesville Museum building that was in the same lot as the post office, and caused damage to many homes and properties. The large concrete slab is all that remains of the Jonesville Museum now. The office building where EXCO Resources and TGGT offices had been located was struck by lightning and caught fire. That office had to be torn down. The economy in our country has suffered as have Jonesville residents and the United States Postal Service. With all of the many hardships upon this small rural community, our Jonesville Post Office 75659 has somehow managed to show a large increase in revenue production.

Our post office has been the one strong force that has held us up through these past few years of destruction and financial hardship. Our post office is where many of us gathered to express our personal and business losses and damage to the rural landscape in our community. Now USPS wants to take our haven and our much needed centrally located post office away from us. Why in the world would USPS want to remove a good and productive post office? Is it because we are small? Is it because our community is rural? Is it because we are an unincorporated community which is an easy target for a larger community near us? Is it because this 164 year old community and post office service is surrounded by other communities which chose to establish postal service after we did? Is it because for whatever reason USPS officials decided not to provide Jonesville a salaried/full benefit postmaster? Did area and district officials just give up on this small rural post office rather than to give it the required support it should have received several years ago? Is our post office being used as a "scapegoat" so that discontinuing our post office will show that the area and district managers are doing what was asked of them in spite of this post office showing increases in revenue and increases in the number of post office box holders? Did area and/or district officials make a correct assessment of our community and our post office? These are all questions which deserve honest answers and explanations.

Please substantiate the true definitive reasons why you are burdening the Jonesville community for such an extended period of time without answering our questions and providing responses to our stated concerns. Jonesville residents have much at risk through your forthcoming actions. Why not give us truthful responses?

P. O. Box
Jonesville TX 75659



Ref 14.27

November 2, 2011

Ms. Lelia Vaughan
P. O. Box 129
Jonesville, TX 75659-0129

Dear Ms. Vaughan:

This letter is in response to your recent correspondence, sent to the Manager of Consumer Affairs, dated October 10, 2011.

Your interest in our review process for the Jonesville Post Office is appreciated. Information and data received prior to October 24, 2011, continues to be accepted and included in the review packet. I am forwarding your correspondence to the appropriate office for inclusion in this review packet.

Information available to the public has been posted at the Jonesville Post Office. Requests for operational information may be properly submitted through the Freedom of Information Act process.

If we may be of any additional assistance in this matter, please do not hesitate to contact the Consumer Affairs office.

Sincerely,

A handwritten signature in cursive script that reads "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

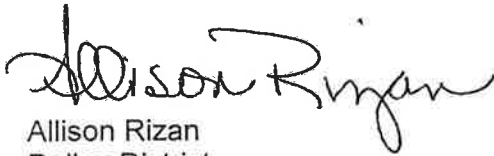
M:DLE:pe

Ref: CA106725850

Ref 14.28

The Postal Service would like to thank you for your comments. We are sending you our response to the multiple comment letters you submitted.

Sincerely,



Allison Rizan
Dallas District
Discontinuance Coordinator



Ref 14.29

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.30

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

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Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.31

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, looping flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.32

11/07/2011

LELIA VAUGHAN
P.O. BOX 128
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.33

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.34

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, looping flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.35

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

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Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



Ref 14.36

11/07/2011

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in dark ink, appearing to read "Frank Richards", with a large, stylized flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 14.37

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, looping flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 14.38

LELIA VAUGHAN
P.O. BOX 129
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, looping flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998

9/3/11

Ref 15.1

Dear USPS District,

The official record your office provided for Jonesville residents to review contained some very inaccurate information about our community and its residents and businesses. Why was such information submitted in a proposal to discontinue the Jonesville Post Office? Who was responsible for the wrong information being recorded in an official document?

Jonesville's Post Office used to be in our country store. USPS wanted more space and a new building was built. The USPS postmaster wanted more boxes put in than had previously been in the old post office space. Maybe USPS should not have made such a huge guesstimate during the 80's when that requisition was made. Why are you wanting to close the post office now when Jonesville Post Office is showing increases in revenue, increases in box rentals, increases in business use, and overall improvement in service?

T. C. Lindsey & Company celebrates 165 years of service next year. Jonesville postal service should celebrate the very same anniversary of service, but your discontinuance proposal is keeping that postal service milestone from being entered into the report of significant historic events in Jonesville. Why?

Jonesville had a post office before Waskom. Jonesville's Post Office is very accessible to handicapped and disabled citizens much more so than Waskom's. Jonesville's Post Office parking lot has more space for vehicles to enter, park, and safely maneuver to and from parking spaces....much more than at Waskom's Post Office. Has Waskom's Post Office experienced an increase in revenue over the last three years like Jonesville's. Does Waskom's Post office have to pay full benefits to its employees? Our Jonesville postal clerk evidently does not receive benefits other than hourly wages from what I gleaned in the pages of the report the district put in Jonesville post office for public review. How does Waskom's financial statement compare to Jonesville's? USPS must have already considered that since the Area Manager and District Manager were supposed to have substantiated the actual cost savings for eliminating Jonesville's Post Office and moving Jonesville's deliveries to/through Waskom Post Office? Will that information be shared? When?

Reduced hours of operation, stopping Saturday service, and accepting the offer for a new reduced \$\$\$ lease would help USPS overall. Why hasn't the District already considered these cost saving means? USPS will lose respect by closing rural post offices that are showing increases in revenue. Who can trust a business like USPS that makes claims of financial difficulty when it won't even try to continue a post office that's showing improvement in revenue production and increasing revenues?

Our store cannot afford driving to Waskom every day to get mail. We depend on Jonesville Post Office and easy access and safe/secure mail delivery. It is not safe for

Ref 15.1
p2

us to have rural delivery to a box outside. Our store has been burglarized in the past, and we cannot risk a rural mail box being criminally accessed. It's just too easy for criminals in rural areas like Jonesville, and any type of exterior mail box can be burglarized. Our hours of operation may not be conducive for hand delivery by rural route carriers. I suspect that other businesses in Jonesville might have similar concerns.

Please continue Jonesville's Post Office. Failure to do so will cause financial burdens not only on our store, but residents, small and large businesses, and the community at large.

Owner/Partner
T. C. Lindsey & Company
P. O. Box 34
Jonesville, Texas 75659



Ref 15.2

September 12, 2011

Ms. Lelia Vaughan
T. C. Lindsey & Company
P.O. Box 34
Jonesville, TX 75659-0034

Dear Ms. Vaughan:

Your recent correspondence to the Manager of Consumer Affairs has been received. I appreciate this opportunity to respond. Thank you for sharing your comments.

As you are aware, the U.S. Postal Service is a self-supporting agency that funds its operations from the revenue generated by the sales of our products and services — not taxpayer subsidies received through the Congressional appropriations process. Like so many businesses today, the Postal Service is experiencing significant financial challenges related to declining mail volumes and revenue. Yet despite cutting spending by \$3 billion in 2010, the Postal Service is still projecting a net loss of roughly \$6 billion in FY 2010.

We can appreciate your interest in the future status of the Jonesville Post Office, and I understand the extent to which our customers rely upon this Post Office. You can be assured that we, in the U.S. Postal Service, are aware that Post Offices play an integral part in communities across our nation. The Dallas District is currently reviewing postal operations at several Post Offices. However, the reviews are ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to these reviews. Available financial information was posted at the Jonesville Post Office.

Again, thank you for providing our office with your concerns and comments. Your correspondence is being forwarded to the appropriate office for inclusion in the review packet. If you have additional questions or comments, please do not hesitate to contact my office.

Sincerely,

A handwritten signature in dark ink that reads "Debora L. Ebera".

Debora L. Ebera
Manager, Consumer and Industry Contact
951 W. Bethel Rd.
Coppell, TX 75099-9631

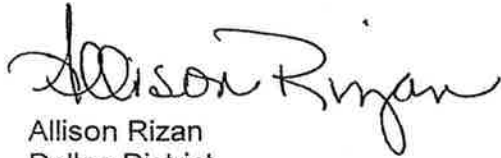
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Ref: CA106236913

Ref 15.3

The Postal Service would like to thank you for your comments. We are sending you our response to the multiple comment letters you submitted.

Sincerely,



Allison Rizan
Dallas District
Discontinuance Coordinator

September 3, 2011

Ref 15.4

Dear District,

The community meeting inside the Jonesville Post Office was not conducted in an efficient and fair manner in that many residents in attendance were not privileged to be able to hear the discussion. The post office lobby was overly crowded. All attendees could not fit inside the lobby to hear. It was extremely hot outside. The news reported later that evening that the temperature was 102. The heat index would have been an even higher extreme and dangerous. That is not healthy for anyone to be left outside for an hour long meeting.

Jonesville's Post Office should remain open. It's served the rural community for years and has shown an increase in revenue production that most post offices have not. Why have the area and district officials not wanted to keep a good post office open?

The officials Saturday stated that there was not enough work load on the postal clerk. Our community suggested a reduction in hours of operation. Why has that not already been done? The Waskom Post Office delivers mail on Saturdays, but doesn't offer window service. Jonesville's does offer window service on Saturday. Does USPS let post offices decide their own hours? Does USPS let individual post offices operate on their own terms? Stop Saturday service and reduce the hours of operation each day.

The officials Saturday stated that there was a significant decrease in mail going out of and into Jonesville Post Office. Is that not true across the country for most post offices? Seems like a lame excuse for closing a small rural post office.

Why is it that there are Jonesville residents who have a Waskom rural route delivery? It seems unusual that a resident living so close to our Jonesville Post Office would have a rural delivery. Have you asked those few rural folks why? Sure seems like it would make more sense to make those rural route delivery folks in our area drive under five miles to our post office than to make the 120+ Jonesville box holders drive 10 miles roundtrip to get their mail in Waskom. Something strange is going on for the USPS to have allowed Waskom to invade our territory.

Our business may be small, but we depend on the safety and security of Jonesville's Post Office. As a small business, we cannot afford to accumulate additional money and time costs for driving to and from another post office. That's time taken away from our work. It is not safe to have rural delivery here. Just ask Sheriff Tom McCool about crime in our area. According to the report shared at the community meeting, there were 5 burglaries in our Jonesville area the past 6 months. That information was from the Sheriff's department.

Keep a good post office going. Don't close a rural post office that's made such a big increase in revenue.

Big Bluff Land Managment
P. O. Box 128
Jonesville, Texas 75659-0128



Ref 15.5

The Postal Service would like to thank you for your comments. We are sending you our response to the multiple comment letters you submitted.

Sincerely,

A handwritten signature in black ink that reads "Allison Rizan". The signature is fluid and cursive, with the first name "Allison" and last name "Rizan" clearly distinguishable.

Allison Rizan
Dallas District
Discontinuance Coordinator



11/07/2011

Ref 15.5
p2

BIG BLUFF LAND MANAGEMENT

P.O. BOX 128
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 15.5
P 3

BIG BLUFF LAND MANAGEMENT

P.O. BOX 128
JONESVILLE, TX 75659

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If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in dark ink, appearing to read "Frank Richards", with a stylized, looping flourish at the end.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 15.5
P 4

BIG BLUFF LAND MANAGEMENT

P.O. BOX 128
JONESVILLE, TX 75659

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Sincerely,

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Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 15.5
P 5

BIG BLUFF LAND MANAGEMENT

P.O. BOX 128
JONESVILLE, TX 75659

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Sincerely,

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Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 15.4
P 6

BIG BLUFF LAND MANAGEMENT

P.O. BOX 128
JONESVILLE, TX 75659

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Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998

September 3, 2011

Ref 15.6

District Officials,

I am a partner/trustee of Vaughan Properties, LP in Jonesville, Texas. Vaughan Properties receives its mail in the Jonesville Post Office. Vaughan Properties receives checks, brokerage account statements, income tax reports and reporting information, and various other business related mail that are sensitive in nature and could seriously damage our assets should someone gain unlawful or unapproved access to the data.

Vaughan Properties, LP owns lands in Jonesville. Ancestors date back to the 1880's in Jonesville, but even further in Harrison County. We've paid property taxes. We've paid federal income taxes. We've contributed significantly to this community through the years. Losing Jonesville 75659 identity would seriously impact our family and the community.

A rural post office which has proven increases in revenues over the last few years should be continued. Our rural community is spread out. It is not confined to the immediate post office and general store area. For well over a century and a half, Jonesville has been defined by rural residents living along FM134, Jonesville Cut-Off Road, Bellview Road, George Road, Concord Road, Coleman Road, Lotta Road, etc.. Property taxes paid to the Harrison County and Central Appraisal District offices have reflected ownership of Jonesville properties adjacent and along these various rural roadways. Jonesville's boundaries are set in history and sustained by history.

Why did USPS grant permission for Waskom Post Office to enter our Jonesville area for purposes of rural delivery and seeking rural delivery customers? Doesn't it cost more and create more expense on Waskom's Post Office to deliver mail to outer lying areas? Are rural mail delivery employees paid per delivery box/location, just hourly wages, or both? How does a rural carrier's salary and benefits compare to a postal clerk without benefits other than wages?

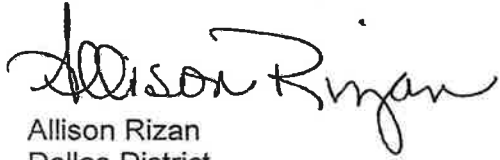
Vaughan Properties, LP will suffer if forced to drive to Waskom. We can't have 2600 miles imposed on us for getting mail. That creates a financial burden and takes time that should be devoted to property protection and other business matters. Rural delivery is too risky. If any of our identifications are fraudulently obtained, extensive assets are at risk. USPS cannot guarantee that rural mail box deliveries will be safe. No one can insure that rural deliveries will be safe and secure. USPS has given us two bad choices. Would it not be better to keep a successful rural post office open as opposed to closing one and losing USPS customers to alternative means of communication? Has USPS considered the negative impacts created by rural customers who will seek alternative means for financial transactions? Keep Jonesville's Post Office open. Honor the rural post offices that have shown increases in revenues.

Vaughan Properties, LP partner/trustee, P. O. Box 87, Jonesville TX 75659

Ref 15.7

The Postal Service would like to thank you for your comments. We are sending you our response to the multiple comment letters you submitted.

Sincerely,



Allison Rizan
Dallas District
Discontinuance Coordinator



11/07/2011

Ref 15.7
p2

VAUGHAN PROPERTIES LELIA VAUGHAN, PARTENER
P.O. BOX 87
JONESVILLE, TX 75659

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jonesville Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Your comments will become a part of the official Jonesville Post Office study. Thank you for taking the time to submit your comments. As soon as a final decision is made it will be posted in the Post Office for 30 days.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.
If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



11/07/2011

Ref 15.7
P 3

VAUGHAN PROPERTIES LELIA VAUGHAN, PARTENER
P.O. BOX 87
JONESVILLE, TX 75659

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If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

A handwritten signature in black ink, appearing to read "Frank Richards", with a stylized, cursive script.

Frank Richards
Manager, Post Office Operations
951 W Bethel Rd
Coppell, TX, 75099-9998



PO Box 70
Jonesville, TX 75659

903.687.3929
903.687.3953 fax

Ref 15.8

August 29, 2011

Allison Rizan
District Discontinuance Coordinator
951 W. Bethel Road
Coppell TX 75099-9331

RE: The Jonesville, Texas Post Office 75659 should remain open for the following reasons.

1. USPS Financial Statement for Jonesville Post Office indicates a significant increase in revenue over the past four years. Very few post offices across the country can say that. Why close a post office which makes revenue?
2. Low workload by the USPS clerk is a very fixable problem. Reduce the hours of operation per day by an hour or two each day.
3. Residents in our Jonesville community were given two options and neither one is a good mail delivery option. Rural delivery to the road/home address subjects mail to being unattended and possibly targeted for crime. There have been 5 burglaries in our 75659 Zip Code within the past 6 months according to the Harrison County Sheriff's Department. Residents and businesses in Jonesville receive checks by mail. Some residents receive temperature sensitive medications and products. Mail left in an exposed mail box outside can be damaging. Senior citizens and disabled residents would be subjected to potentially dangerous access of their mail at the roadway. Health, safety, and security are concerns of all. The other option imposes time and financial costs on residents and businesses. If we are forced to drive to Waskom Post Office, we would have to drive an additional 2600 miles per year roundtrip. Driving costs money, time, and wear and tear on a vehicle. Driving further would impact residents and businesses. Business employee would be away from job tasks longer if driving to another post office would be required.
4. USPS Financial Statement contains errors and incomplete information about Jonesville and our post office. The T. C. Lindsey Store is not the only business in Jonesville. EXCO, TGGT, Select Services, Caddo County Mini Farms, Longpoint Corner Store, etc. are postal patrons. There are organizations and non-profits in Jonesville such as Concord Cemetery Association, The Jonesville Foundation, The Ark and Dove Foundation, and The Jonesville Museum (the lessor for the post office building). Jonesville was designated years ago as a Harrison County Historical Site. Dr. S. F. Vaughan Home is a Texas Historic Landmark; Locust Grove is a Texas Historic Landmark; and Concord Cemetery is a Texas Historic Cemetery. All are in Jonesville. Swanson' Landing pre-Civil War railroad extended from Caddo Lake through Jonesville. Our community had a post office in 1847. Why were these things not put on the official USPS financial statement for Jonesville Post Office 75659
5. Lessor offered to lower lease rental fee 50%. Accept the offer, reduce the hours of operation, and let a revenue producing rural post office continue to serve our unique community and keep its historic identity.
6. Extreme inconvenience to change address for mail/receipt of bills and payments.

Sincerely,

Brenda Holman
Payroll Coordinator
Exco Operating Co., LP

P.O. Box 70
Jonesville, TX. 75659